

Island Park Cabins and Lodges: Renter Packet



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Welcome!

We are glad you have chosen to spend your time in the Island Park area in one of our beautiful cabins and/or lodges! We hope you find the information in this packet you need in order to prepare for your trip and to have fun on your vacation. If there is something you need to know that is not covered here, please check online on our check-in information page. We have posted a link to the binder of information we have placed in each cabin. Otherwise, please contact the booking agent and she will try to help you out (reservations@ipcabinandlodges.com)!

What is the connection between IPC&L and the Resort?

Although the cabins are built on the beautiful Island Park Village Resort, the cabins are privately owned (as are all of the houses and cabins on the resort). As part of this relationship, this cabin rental company and the resort are two separate companies. The resort cannot help you with issues with our cabins or our snowmachines and we cannot help you with resort issues.

Also, the owners (and you as renters) are bound by rules and regulations established by the Resort. The Resort has the authority to fine private property owners for any violations of its rules by private owners or by the owners' renters. This is why it is important to understand and follow the rules of the resort provided in this document but which you agreed to as part of your rental contract. If the owners are fined as a result of your actions or the actions of anyone in your group, that fine will be passed on to whomever in the group is contracted with IPC&L. All such fines can be avoided through consideration of others and the use of common sense.

Important to Remember:

Having more people in the cabin/lodge than is posted on the Internet for that cabin's maximum occupancy is a violation of your contract.



Where is the IPC&L office located?

The IPC&L office is actually located in Idaho Falls, about 90 minutes south of Island Park. The booking agent works out of this office and is not in Island Park. The cleaning person does, however, live in Island Park and is often the go-between when small issues come up with the cabins. When larger issues come up, either one of the owners will drive to Island Park or someone will be called to service the problem.

Remember that you are legally bound to follow the rules and regulations to which you agreed when you made your reservation. Every person in the cabin/lodge is bound to these same rules and regulations, whether they are just visiting or not. Violation of the rules or regulations—on purpose or on accident—could mean eviction or a \$250.00 fee being charged to your credit card. :)



How do I get my key?

Approximately two weeks before your check-in date, the booking agent will email the key box code to you. This code will open a key box, from which you can retrieve a key. Only one key is provided. If you lose your key, please call the booking agent and she will arrange to get you another key.

How do I find my cabin and what is its address?

You can download a map of the resort that pin-points the location on the resort of each of our cabins (go to our web site and click on "Maps"). It also provides a physical address for each cabin, in case you want to use an online mapping service to generate directions to the cabin from wherever you will be coming. You can also go to the web site and download the directions under "Check-in Info." And, as with the key box code, approximately two weeks before your arrival, the booking agent will email you specific directions to your cabin in the key box code email.

What do I do if I have an emergency?

Obviously, if your emergency is a life-and-death situation (like a medical emergency or a fire), please call 911. For a non-emergency medical issue or question you can call the Ashton Family Medical Center (208-652-3396, about 30 miles south) or Yellowstone Family Medical Clinic (406-646-0200, about 30 minutes north). For all other emergencies, please call the booking agent (208-523-0612). If it's a real emergency that must be addressed before morning and it is after 9:00 p.m., please call the owner at 208-589-3465.

Important to
Remember:

When you check out, you need to leave the key on the counter and lock all doors behind yourself.



If the key is lost or if you take it with you, you will be charged a \$95.00 fee.

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Where is the nearest hospital?

The nearest hospital that is open 24 hours a day is in Rexburg, about an hour away (Madison Memorial at 208-356-3691). The following directions are from mapQuest:

- From N. Big Springs Loop Rd., turn left onto US 20 (for approximately 56 miles).
- Take Exit 337 toward North Rexburg (0.2 miles).
- Turn LEFT onto N 2nd St. E / N Salem Rd. Continue to follow N Salem Rd. (1.6 miles).
- Turn slight right onto ID-33 (1 mile).
- Turn left onto E Main St. (0.2 miles).
- End at Madison Memorial Hospital: 450 E Main St, Rexburg, ID 83440.

Who do I contact if . . . ?

- something in the cabin isn't working and I need it to work very soon (like the heat in the winter)? If it is before 9:00 p.m., please call the booking agent (208-523-0612). If it is after 9:00 p.m., please call the owner (208-589-3465).
- something in the cabin isn't working and it can wait until the morning (like the dishwasher won't start)? Call the booking agent after 8:00 a.m. (208-523-0612).
- you run out of supplies for the hot tub (chemicals or test strips) or you run out of other supplied items (like bags for the garbage compactor)? Please call the cleaning person (cell, 208-530-0137).
- you get locked out or there isn't a key in the box when you arrive? Please call the cleaning person (cell, 208-530-0137). As a back-up, if the cleaning person doesn't answer, call the booking agent (208-523-0612).
- you need to report something as broken when you check in or to report that someone in your group has broken something? Please call the booking agent (208-523-0612).
- you have questions about the resort's facilities? The owners of the cabins do not have any say in the way the resort manages its facilities. For this reason, questions about the resort's facilities (including use of the golf course and or the pool) are best directed to the resort itself. You can reach the front desk by calling 208-558-7502. To schedule a tee time, call 208-558-7550, extension 300.
- you have problems with the snowmobile you rented from Island Park Rentals? Please call one of the owners: Travis Waters (208-313-5544) or Lawry Wilde (208-589-3465).

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What is provided in the cabins?

- Bedrooms have sheets, pillows, and blankets for all beds.
- Bathroom/s have towels. There is a washer and dryer, so the towels can be washed. Bathrooms also have a limited amount of liquid hand soap and toilet paper. The hand soap is for hand washing—it is not to be used as shampoo or some other detergent. If you run out, you will need to purchase more. There are 3 full rolls and 1 partial roll of toilet paper per bathroom; after that, you will need to provide your own.
- Kitchen has a dishwasher (with detergent), place settings for twelve (eight in the small cabin), pots, pans, cookie sheets, casserole dishes, measuring cups, mixing bowls, pitchers, cutting boards, a toaster, a coffee maker, various kitchen utensils for cooking and serving, graters, cutting knives, and a small selection of spices (including salt and pepper). It also has trash bags, one roll of paper towels, and 4 compactor bags. Anything more will need to be bought or brought. There is also a mop, broom, and a dust pan.
- All the cabins have a washer and dryer (with detergent), a propane grill on the back deck (propane is the responsibility of the renter and can be purchased at a gas station on the corner), various board games, an iron, VCRs, DVD players, satellite, and at least two TVs.

Important to
Remember:

The person whose name is on the contract is responsible for the behavior and actions of everyone at the cabin, even just day-time visitors.

What do the cabins not have?

The cabins are not equipped with air conditioning, fans (except for a possible ceiling fan), or phones. The best way to deal with extra warm days is to open the doors and windows at night to let the cool air in and again in the morning to trap the cool air in for the day. It helps if the people in your cabin remember to shut the doors behind themselves as they come and go. Also, it is best to have a cellular phone with you in case you need to call someone. If your phone does not receive service in the area, there is a pay phone down the road at Robins Roost gas station. Only the West Yellowstone Cabin and Yellowstone Ranchhouse have wireless Internet service (available for a fee).

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What should I bring?

- Food: Groceries can be purchased in the area; however, they are more expensive in Island Park than they would be in a larger, outlying city (such as Rexburg, if you are coming from the south).
- Toiletries: The only soap for washing that is provided is liquid hand soap. We do not provide bar soap. Please do not use the liquid hand soap as shampoo, as some renters have done: it isn't intended for this purpose and doesn't seem like it would be good for your scalp!
- Paper Products: You will want to bring extra toilet paper and paper towels. We also do not provide napkins, paper plates, or other perishable paper products.
- Dishes: If you want to do any special cooking, you will want to bring your own crock pot, dutch oven, roasting pan, or other such items.
- Fan/s: Needed only during the hotter part of the summer (late-June through early-September).

Important to Remember:

Please be very careful not to park vehicles, ATVs, trailers, or snowmobiles on the resort roads.

Each cabin or lodge has a limited amount of parking space. If you need more space, you should park by the garbage truck in the summer or the tennis courts in the winter.



Since I'm staying on the resort, can I use the swimming pool or golf course for free?

No. Because you are a renter, the resort requires you to pay to use the facilities. For questions regarding about rates for the pool, golf, equipment rentals, or any other facilities, please call the resort. To pay the fee, contact the resort. It cannot be paid through IPC&L. You can reach the front desk of the resort by calling 208-558-7502.

Where can I get information about things to do in the area?

Please check our web site under the "Area Info./Things To Do" link. We have compiled a large amount of information about area attractions and destinations.

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Where can I rent ATVs, jet skis, canoes, etc.?

For rentals other than snowmobiles, including ATVs and canoes, please see the information below:

- Action Motor Sports II (ATVs, jet skis, and tubes), <http://web.actionii.com/566178.htm>, 208-558-7581
- High Mountain Adventures (ATVs, jet skis, tubes, mountain bikes, kayaks, canoes, tubes, and pontoon boats), <http://www.highmountainadventures.com>, 208-558-9572
- Mack's Inn (canoes, row boats, and paddle boats), <http://www.macksinn.com/activities.htm>, 208-558-7272
- Mountain Mayhem (ATVs and watercraft), <http://www.islandparkpolaris.com>, 208-558-7390

Where can I ride jet skis or take my boat?

Island Park Reservoir is about 15 minutes south, Henry's Lake is about 10 minutes north, and Hebgen Lake is about 40 minutes north.

Where can I rent snowmobiles?

IPC&L is your best source for snowmobile rentals. You don't have to pick them up or drop them off at the end of a long day; we deliver to your door and we pick up! We also rent a limited amount of gear. To see current rates, please visit our web site.

Where can I ride snowmobiles?

Everywhere! The Island Park area has hundreds of miles of groomed trails and hundreds more of ungroomed trails just waiting for adventurous snowmobilers. You can pick up a printed trail map at an area gas station or download one from our web site. Please note that you cannot ride snowmobiles over any private property on the resort; this includes the neighbors' yards! You also need to observe the 10 mile per hour speed limit on the resort at all times, and only licensed drivers can drive our snowmobiles.

Important to Remember:

You can pick up a printed ATV trail map at an area gas station. Please note that you cannot ride your ATV on the golf course, ever, even if it's night or there isn't anyone there.



You always need to observe the 10 mile per hour speed limit at all times. And, only licensed drivers should drive ATVs.

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Check-Out Check-List



1. Please wash all dishes.
If you're short on time, you can put the dishes in the dishwasher, start it, and leave.
2. Please wash and dry all towels.
It's okay to put the towels in the dryer, start it, and leave.
3. Please remove the blankets and sheets from all the beds that were slept in. Please pile the sheets in a pile on the floor and leave the blankets on the beds. Please do not remove the mattress pads from the beds.
4. Please do not take pillows or towels from the cabin.
You will be charged the replacement cost.
5. Please return all furniture to its original position.
6. Please drop your trash off at the location indicated on the map of the resort you were emailed when you received your door code. This includes the garbage in the trash compactor.
Our cleaning service will charge \$30.00 if they have to drop off your trash.
7. Please leave the key on the kitchen counter and lock all the doors on your way out.
You will be charged \$100.00 if you do not leave the key.

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Necessary Items for Year-Round Packing List



Documents

- Health Insurance Card
- Cash
- Credit/ATM Cards
- Driver's License/ID
- Address List
- Check-In Information
- Airline Tickets
- IDs for kids for plane travel
- Maps
- _____
- _____
- _____
- _____
- _____

Other Items

- Cell Phone
- Cell Charger
- Camera
- Film/Memory Cards
- Battery Charger/Extra Camera Batteries
- Camcorder, Film, & Batteries
- Extra Car Keys
- Sunglasses

Toiletries/Health

- Shampoo
- Conditioner
- Bar Soap
- Tooth Brushes
- Tooth Paste
- Dental Floss
- Deodorant
- Razor
- Shaving Cream
- Styling Products
- Blow Dryer
- Curling Iron
- Contact Lenses
- Lense Cleaner
- Lip Gloss
- Make-Up
- Feminine Hygeine Needs
- Sunblock
- Brush/Comb
- Hair Clips/Bands
- Fingernail Clippers
- Lotion
- Qtips
- Tweezers
- Ibuprofen
- Antacid
- Prescription Medicines
- Bandaids
- Antibacterial Cream

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Clothes Packing List: Family w/Kids in the Summer/Fall



Clothes for Her

- Underwear
- Shirts
- T-shirts
- Shorts
- Socks
- Pants
- Hat
- Bras
- Walking shoes
- Sandals
- Belt
- Umbrella
- Pajamas
- Jacket/Sweater

Clothes for Him

- Underwear
- Shirts
- T-shirts
- Shorts
- Socks
- Pants
- Hat
- Walking shoes
- Sandals
- Belt
- Pajamas
- Jacket/Sweater

Clothes for Babies

- Onesies
- Socks
- T-shirts
- Pants/Shorts
- Sweater/Jacket
- Hat
- Pajamas
- Shoes
- Diapers
- Diaper Cream
- Wipes

Clothes for Child 1

- Underwear
- Socks
- T-shirts
- Pants/Shorts
- Sweater/Jacket
- Hat
- Pajamas
- Sandals
- Walking Shoes

Clothes for Child 2

- Underwear
- Socks
- T-shirts
- Pants/Shorts
- Sweater/Jacket
- Hat
- Pajamas
- Sandals
- Walking Shoes

Clothes for Child 3

- Underwear
- Socks
- T-shirts
- Pants/Shorts
- Sweater/Jacket
- Hat
- Pajamas
- Sandals
- Walking Shoes

Clothes for Child 4

- Underwear
- Socks
- T-shirts
- Pants/Shorts
- Sweater/Jacket
- Hat
- Pajamas
- Sandals
- Walking Shoes

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Clothes Packing List: Family w/Kids in the Winter/Spring

(Note: Some of these items would not be needed if you were not going to “play” in the snow. Some would also not be needed in the late Spring.)



Clothes for Her

- Underwear
- Shirts
- T-shirts
- Shorts
- Socks
- Pants
- Bras
- Walking shoes
- Sandals
- Belt
- Umbrella
- Pajamas
- Jacket/Sweater
- Scarf
- Gloves
- Boots
- Long Underwear
- Hat
- Coat
- Snowsuit/Pants
- Snow Goggles

Clothes for Him

- Underwear
- Shirts
- T-shirts
- Shorts
- Socks
- Pants
- Hat
- Walking shoes
- Sandals
- Belt
- Pajamas
- Jacket/Sweater
- Scarf
- Gloves
- Boots
- Long Underwear
- Hat
- Coat
- Snowsuit/Pants
- Snow Goggles

Clothes for Babies

- Onesies
- Socks
- T-shirts
- Pants/Shorts
- Sweater/Jacket
- Hat
- Pajamas
- Shoes
- Diapers
- Diaper Cream
- Wipes
- Scarf
- Gloves
- Boots
- Long Underwear
- Hat
- Coat
- Snowsuit/Pants

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Where can I get great furniture like the couch sets or dining sets at the cabins/lodges?

Our parent company, CTR Development, is a furniture dealer. We have some really great furniture at very reasonable prices. Contact our booking agent person (reservations@ipcabinsandlodges.com) with questions about the furniture.



Can I buy copies of the framed artwork you have in the cabins?

It's possible we can get you copies of the beautiful artwork that we have in our cabins and lodges from our dealer. Contact our booking agent (reservations@ipcabinsandlodges.com) with the names of the artwork in which you are interested and she will check with our dealer. She will let you know time frames, pricing, and will discuss shipping options.



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What are the rules and regulations I need to follow during my stay in one of your cabins or lodges?

Rules of the Resort:

In order for you to enjoy your time at the resort as an owner, renter, or as a Guest (collectively, "Owners"), the Board of Directors of Island Park Village Association, Inc., has adopted the following RULES OF THE RESORT to assist you:

- **Parking**—Please do not park motor vehicles, trailers, snowmobiles, ATVs, motorcycles or similar vehicles **on the streets** within the Resort. Trailers and RV parking areas are provided. [In the summer extra vehicles and/or trailers can be parked back by the garbage truck. In the winter they can be parked by the tennis courts.]
- **Playground & Barbecue Pavilion**—("Common area" facilities.) Use of the barbecue pavilion by Owners and Guests is on a first-come first-serve basis. The pavilion will hold 60 or more people, allowing several groups to use the pavilion at the same time. Please be courteous and respect others just as you would have them be courteous and respect you.
- **Temporary Living Quarters**—Temporary housing (other than for a brief time during the construction of a home) is not permitted on any of the property located in Island Park Village. This includes tents, "bed-rolls," trailers, truck-mounted campers, motor homes, or other similar vehicles. None of the above may be connected to any electrical, gas or water outlets, or sewer dumps within the Resort. Tents, including children's tents, are NOT to be "set-up" at any time.
- **Golf Course Access**—During the summer, for your safety, playing on or walking across the Golf Course is prohibited. Please use the roadways for access to the Clubhouse and Pro Shop. Fishing, wading or swimming is not allowed in or on the ponds or streams located on the Golf Course or other Resort property.
- **Golf Course Use**—All Owners wishing to play golf must schedule a tee time, check-in at the Clubhouse Pro Shop and pay the necessary fees prior to entering the Golf Course. Please note that mid-course starts are not permitted.
- **Pets**—*Island Park Cabins and Lodges does not allow ANY pets of ANY kind at ANY of their cabins or lodges. Seeing-eye dogs are, of course, an exception.*
- **Trash**—Waste and litter shall not be dumped or left on any portion of the premises. Household-bagged garbage may be deposited in the Resort's garbage truck located next to the maintenance service facility. However, building and landscaping materials, metal objects, appliances, paints or flammables, or anything other than bagged household garbage is not to be deposited in or around the garbage truck. These items are to be removed from your property in a timely manner by taking them to the prescribed county landfill.
- **Treatment of Resort Employees**—In addition to their normal duties, employees of the Resort insure that Owners and guests have an enjoyable and relaxing time at the Resort. No abuse, either verbal (foul language or threats) or physical (gesturing or contact) toward any employee will be tolerated. These acts are not permitted by the employee and should not be allowed by Owners or others. Of you have a concern about an employee's behavior, please contact the Resort's general manager.

ATV & Dirt Bike Resort Rules:

When using ATVs or Dirt Bikes in and around Island Park Village Resort, the following rules must be strictly adhered to:

- No **overnight vehicle or trailer parking** of any kind is allowed on the road system within the Resort.
- **ATV and dirt Bike SPEED LIMIT** on all roads within the Resort is 10 miles per hour.
- NO **ATV or Dirt Bike riding** is allowed within 100 feet of any condo building.
- Please respect other Resort Owner's property. **Do not ride through residential lots** located throughout the Resort, vacant lots included.
- The **golf course, including the golf cart paths, is OFF LIMITS** to all ATVs. This includes the cart paths located at the clubhouse.
- **Pulling of any device** in which or on which individuals are riding is prohibited on ALL ROADS within the Resort.

Hot Tub Rules/Waiver:

Lessee will test the hot tub water with the provided test strips. Lessee will add chemicals to balance hot tub chemical levels, if necessary, before using the hot tub.

- Five (5) person maximum hot tub occupancy.
- No food or drink of any kind shall be allowed in the hot tub.
- No body lotions shall be allowed in the hot tub.
- Shower off before entry.
- No infants shall be allowed in the hot tub; No children sixteen (16) years of age or younger will be allowed in the hot tub without CONSTANT adult supervision.
- No jumping, diving, or splashing, in the hot tub.
- Cover must be on and latched down whenever not in use.
- Water level must be a few inches above filter when finished to avoid pump damage. Please fill if needed.
- Hot tub will be left in the same condition as it was found upon entry of lease agreement.
- All individuals, including pregnant women and/or those under the influence of alcohol and/or other drugs shall use the hot tub at their own risk.
- The water will be tested with the test strips provided and chemicals added to adjust chemical levels in hot tub, if necessary, before the hot tub is used.

If the hot tub is damaged or otherwise mistreated during my tenancy, or if upon arrival, I find that the hot tub has been previously misused, I understand it is my responsibility to immediately contact CTR Development/Island Park Rentals at 800-584-7740. I understand that by accepting this policy and waiver, it is my responsibility to inform every person using the hot tub of these rules and to ensure every person in my party abides by them. I further understand that failure to comply with these guidelines will result in paying any expenses to restore the hot tub to its prior condition.

Island Park Cabins & Lodges Rules:

- A valid credit card must be used. 50% of the total price is due when the reservation is made. The entire balance must be paid 30 days prior to check-in. The entire balance is due if the reservation is made less than 45 days from the check-in date.
- If you cancel more than 30 days prior to check-in, you will receive a refund of your down payment, minus a \$99.00 cancellation fee. If you cancel a reservation 30 days or less from the check-in date, 100% of the total rental price shall be charged.
- Upon expiration of the lease term, the rental property shall be inspected. Lessee shall be responsible for any and all damage, loss or injury to the rental property caused by Lessee or Lessee's guests or invitees. The security deposit may be retained or charged to pay for any damage, loss or theft arising from the use and occupancy of the rental property by Lessee and Lessee's guests and invitees. Any surplus of the security deposit not required to cover the cost of any such loss or damage shall be refunded to lessee within 30 days of the termination of the lease period. • Lessor shall not be liable for any injury or damage, which may be sustained by the person or property of Lessee, or any other persons or property resulting from the condition of the rental property. Lessee hereby agrees to indemnify Lessor from any and all claims or demands for loss of or damage to property or for injury or death to any person from any cause whatsoever while in, upon, or about the rental property during the lease term or any extension thereof.
- You may not exceed the maximum number of people per cabin as stated on the web site.
- The Fremont County, Idaho, Disturbing the Peace Ordinance shall be complied with in all respects. This goes into effect at 10:00 p.m.
- Fires are only allowed in designated stoves, fireplaces, or outside fire pits. At no time may you light a campfire if posted fire restrictions prohibit it.
- No smoking is allowed within any buildings or structures.
- The rented cabin may be substituted for another cabin in our rental pool in case of an emergency or transfer of ownership.
- Failure to comply with any written rules or requests from owners, property management, or resort personnel will be cause for a minimum \$250.00 fine or immediate eviction. Monies deposited or paid will not be refunded.

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